

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF PREMIERE BILLING)	
SERVICES, INC. FOR A CERTIFICATE OF)	
PUBLIC CONVENIENCE AND NECESSITY TO)	CASE NO. 93-180
PROVIDE INTRASTATE TELECOMMUNICATIONS)	
SERVICES)	

O R D E R

IT IS ORDERED that Premiere Billing Services, Inc. ("Premiere") shall file the original and 10 copies of the following information with the Commission. The information requested shall be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, Premiere shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which the information can be furnished. Such motion will be considered by the Commission.

1. Provide an estimate of sales revenue for Premiere's first 2 years of Kentucky operations. Explain how Premiere arrived at these estimates. If estimates are based upon a market study, provide a copy of this study.

2. If Premiere intends to resell tariffed services of facilities-based carriers, identify these tariffed services and specify whether these services will be obtained from intrastate or interstate tariffs.

3. If Premiere intends to resell services that are not available under an approved tariff, provide copies of the contracts which govern the terms of the agreement between Premiere and its facilities-based carriers.

4. State whether Premiere is requesting intraLATA operating authority. If so, is Premiere aware of and able to comply with the provisions of Administrative Case No. 323?¹

5. Provide a toll-free number or provision for accepting collect calls for customer complaints.

6. 807 KAR 5:006, Section 3, requires each utility to include its billing format or the contents of such a form in its tariff on file with the Commission. Provide such billing format.

7. Refer to Original Sheet 11, Heading 2.6, Liability of Carrier. Add the following language at the end:

Acceptance by the Commission of the liability provisions contained in this tariff does not constitute its determination that the limitation of liability imposed by the company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages therefor, so it is the duty of the courts to determine the validity of the exculpatory provisions of this tariff.

8. Refer to Original Sheet 15, Heading 2.11.1. Substitute the following language under this heading:

Any customer desiring service terminated or changed shall give the utility three working days notice in person, in writing,

¹ Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality, Phase I, Order dated May 6, 1991.

or by telephone, provided such notice does not violate contractual obligations or tariff provisions.

9. Refer to Original Sheet 17, Heading 2.18. Clarify that the 1.5 percent late payment penalty will be assessed only once on any bill for rendered services and that any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.

10. Refer to Original Sheet 18, Heading 2.20.1. Complete the sentence at the end of the paragraph.

11. Refer to Original Sheet 20, Heading 3.2.3.

a. Does Premiere intend to provide directory assistance to its subscribed customers only or for other carriers as well?

b. Describe typical scenarios in which a call will be handled by Premiere, both with and without directory assistance. Include all routing information and the types of access used.

c. Explain what type of customers (residential, small business, large business, etc.) are expected to use Premiere's directory assistance services in place of the local exchange carriers' or the interchange carriers' directory assistance services. What advantages can Premiere offer its customer compared with other directory assistance services providers?

d. List all directory assistance services' charges.

12. State whether Premiere is requesting authority to provide operator-assisted services. If so, is Premiere aware of and able

to comply with the provisions of Administrative Case No. 330?² The company's operator services per minute usage charges and charges for directory assistance should not exceed the rates charged by AT&T for a comparable call by mileage, duration, and time-of-day.

13. Refer to Original Sheet 18, Heading 2.19, Returned Checks. Provide justification for charging 5 percent of a returned check's amount.

Done at Frankfort, Kentucky, this 16th day of July, 1993.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director

² Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services, Orders dated March 27 and May 3, 1991.